

COMPASS

HEALTHCARE ADVISERS LLC

Pointing **YOU** in the right direction
to **LOWER** healthcare **COSTS**.

Compass is a free service offered by your employer that provides cost information for healthcare providers in your area. By using more cost-effective providers for common medical procedures and diagnostic tests, you can help the City of Manchester avoid higher claims costs...and those savings are shared back to you through financial incentive rewards.

Here's how it works:

- Your doctor recommends that you receive a medical procedure or diagnostic test
- Call Compass and one of our Health Cost Advocates will provide information on cost-effective providers in your area for your service. You will need to provide your Anthem member ID for verification
- Contact your doctor to obtain a referral for the provider of your choice. Compass can assist if you already have a referral from your PCP but would prefer to use a cost-effective provider
- If you utilize a lower-cost provider, Compass will mail you a cash incentive reward to your home once your claim is paid

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For non-emergency services, please call

800-824-9127

Monday through Friday, 8:30 a.m. – 5:00 p.m.

Write Your PCP's Name Here for Reference:

Our Health Cost Advocates help you to:

- Understand which providers are the most cost-effective for your medical needs
- Understand the cash incentive rewards you could qualify for by choosing to have your medical service or diagnostic test performed by a more cost-effective provider
- Assist you in working with your doctor's office to obtain a referral to the provider of your choice. This includes obtaining new referrals and changes to an existing referral
- Answer any questions you have regarding the Compass program

Tear off this card and keep it in your wallet. Hang the top section on the fridge for easy reference with the magnet provided.

Incentive rewards are currently available for the following services, with additional services added to the list in the future:

Colonoscopy
CT Scan
Ear/Nose/Throat Surgery
Hernia Repair
Knee Arthroscopy
Shoulder Arthroscopy

Mammogram
MRI
Pain Injections
Sinus Surgery
Upper GI
X-Ray